## Updates to crosstexbms.com effective Monday, August 6, 2018, include:

### Improved accuracy

Clearer callouts of missing test data will be provided on your order overview. When data is missing, "Not provided" will be noted in the data field. For data such as Sterilizer brand and Model #, where the data provided does not match the information already associated with the account, "No match" will be noted in the data field.

| Missing data type | Note that will appear in the data field |
|---|---|
| Sterilizer S/N (#) | "Not provided" or "No match" |
| Sterilizer Brand | "Not provided" or "No match" |
| Test date | "Not provided" *(The system will no longer set an estimated back date.)* |
| Model # | "Not provided" or "No match" |
| Operator name | "Not provided" |

### Enhanced notification

Customers with emails noted in the account settings will automatically receive an email notification when the test date or sterilizer number (S/N) is not provided. To add an email to your account, simply log in to your account and enter the desired email address in your account settings.

### Updates made easy

In all cases, you will have 30 days to email us at customercare@crosstex.com for your test record(s) to be updated. For purposes of compliance and tracking, please note that all updates and requests for any changes must be made in writing to this email address provided. Change requests made over the phone cannot be accommodated.

### Stay connected

A reminder that in your Account Settings page, you can also opt-in to receive the latest news and updates on infection prevention and control as well as information on other Crosstex products and/or services.